Sub-processors and data centres

Last updated: 9 November 2026.

Binadit stores and processes all customer data in the Netherlands. This page lists the third parties that process customer data on our behalf, and the data centres we use. It forms Annex 3 of our Data Processing Agreement (binadit.com/dpa).

Party	Role	Location	Access to customer data
TransIP B.V.	Domain registration, server infrastructure and off-site backups	TransIP data centre, Amsterdam, the Netherlands	Logical access to infrastructure possible; backups are encrypted by Binadit before storage
Smartdc B.V.	Colocation data centre housing Binadit's own hardware	Smartdc Rotterdam, Van Nelleweg 1, Rotterdam, the Netherlands	Physical access only, no logical access

All parties are established in the Netherlands and all data centres are ISO 27001-certified. Binadit works according to the ISO 27001 standard.

Binadit does not use artificial intelligence services or other external software services that receive customer data. Our helpdesk, monitoring, mail and backup systems run on Binadit's own infrastructure.

Changes. We inform customers at least 30 days before we add or replace a sub-processor, by e-mail to the administrative contact in the customer portal. Customers can object within 14 days, as set out in Article 6 of the Data Processing Agreement.